










Client Exit Evaluation
















(Includes family members, a carer or a significant third party)

Name (optional)

Please circle the face that best reflects the answer for you or indicate your rate of satisfaction.

You can write any extra comments in the space provided.

<p>1. The advocate was informative and helpful with my concerns.</p>	<p>Yes </p>	<p>No </p>	<p>Not sure </p>						
<p style="text-align: center;">5 - Very satisfied 4 - Somewhat satisfied 3 - Neither satisfied nor dissatisfied 2 - Somewhat dissatisfied 1 - Very dissatisfied</p>									
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%; padding: 2px;">Quality</td> <td style="width: 15%; text-align: center; padding: 2px;"><input type="checkbox"/></td> <td style="width: 15%; text-align: center; padding: 2px;"><input type="checkbox"/></td> <td style="width: 15%; text-align: center; padding: 2px;"><input type="checkbox"/></td> <td style="width: 15%; text-align: center; padding: 2px;"><input type="checkbox"/></td> <td style="width: 15%; text-align: center; padding: 2px;"><input type="checkbox"/></td> </tr> </table> <p>Comments:</p>				Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
<p>2. I felt I could trust the advocate and talk freely with him or her</p>	<p>Yes </p>	<p>No </p>	<p>Not sure </p>						
<p style="text-align: center;">5 - Very satisfied 4 - Somewhat satisfied 3 - Neither satisfied nor dissatisfied 2 - Somewhat dissatisfied 1 - Very dissatisfied</p>									
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Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
<p>3. The advocate made sure I had a say in decisions made about me</p>	<p>Yes </p>	<p>No </p>	<p>Not sure </p>						
<p style="text-align: center;">5 - Very satisfied 4 - Somewhat satisfied 3 - Neither satisfied nor dissatisfied 2 - Somewhat dissatisfied 1 - Very dissatisfied</p>									
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Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

4. The advocate discussed the consequences of my chosen decisions	Yes 	No 	Not sure 
<div style="display: flex; justify-content: space-between; font-size: small; margin-bottom: 5px;"> 5 - Very satisfied 4 - Somewhat satisfied 3 - Neither satisfied nor dissatisfied 2 - Somewhat dissatisfied 1 - Very dissatisfied </div> <div style="display: flex; align-items: center;"> <div style="border: 1px solid gray; padding: 2px; margin-right: 5px; font-size: x-small;">Quality</div> <div style="display: flex; gap: 5px;"> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">5</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">4</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">3</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">2</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">1</div></div> </div> </div>	Comments:		
5. The advocate was on time for our meetings	Yes 	No 	Not sure 
<div style="display: flex; justify-content: space-between; font-size: small; margin-bottom: 5px;"> 5 - Very satisfied 4 - Somewhat satisfied 3 - Neither satisfied nor dissatisfied 2 - Somewhat dissatisfied 1 - Very dissatisfied </div> <div style="display: flex; align-items: center;"> <div style="border: 1px solid gray; padding: 2px; margin-right: 5px; font-size: x-small;">Quality</div> <div style="display: flex; gap: 5px;"> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">5</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">4</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">3</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">2</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">1</div></div> </div> </div>	Comments:		
6. I could understand the correspondence the advocate sent me	Yes 	No 	Not sure 
<div style="display: flex; justify-content: space-between; font-size: small; margin-bottom: 5px;"> 5 - Very satisfied 4 - Somewhat satisfied 3 - Neither satisfied nor dissatisfied 2 - Somewhat dissatisfied 1 - Very dissatisfied </div> <div style="display: flex; align-items: center;"> <div style="border: 1px solid gray; padding: 2px; margin-right: 5px; font-size: x-small;">Quality</div> <div style="display: flex; gap: 5px;"> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">5</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">4</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">3</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">2</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">1</div></div> </div> </div>	Comments:		
7. Ability Incorporated treated me fairly	Yes 	No 	Not sure 
<div style="display: flex; justify-content: space-between; font-size: small; margin-bottom: 5px;"> 5 - Very satisfied 4 - Somewhat satisfied 3 - Neither satisfied nor dissatisfied 2 - Somewhat dissatisfied 1 - Very dissatisfied </div> <div style="display: flex; align-items: center;"> <div style="border: 1px solid gray; padding: 2px; margin-right: 5px; font-size: x-small;">Quality</div> <div style="display: flex; gap: 5px;"> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">5</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">4</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">3</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">2</div></div> <div style="width: 20px; height: 20px; background-color: #ccc; border: 1px solid gray; position: relative;"><div style="position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); font-size: 8px;">1</div></div> </div> </div>	Comments:		
8. Ability Inc treated me with respect in the way they interacted with me	Yes 	No 	Not sure 

8 cont.											
	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied						
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						
Comments:											
9. I would use Ability Inc again.						Yes	No	Not sure			
						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied						
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						
Comments:											
10. Do you have any complaints about Ability Inc?						Yes	No	Not sure			
						<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied						
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						
Comments:											

Thank you for your feedback! 😊

We appreciate your time & input to assist with how we can improve our service to you.

